

The Plans to Eliminate Downtime

Our services are inspired by the daily needs of the construction industry. By the technicians and their need to keep their fleet running. By the operators and their need to feel safe on the job site. And by the fleet managers and their need to see the big picture.

Our plans are built to cater to your needs no matter the size of your fleet or your budget. They are all made to play you stronger. And they are built to grow when you do.

Plan
View

POWERED BY TRACKUNIT RAW

Helps companies with small fleets who want to know where their non-powered equipment is located by reducing the amount of time spent searching for it and avoiding expensive theft.

Plan
Collect

POWERED BY TRACKUNIT RAW

Helps companies with medium-sized fleets who want to optimize their daily business by reducing operating costs and increasing the utilization of every single machine.

Plan
Insight

POWERED BY TRACKUNIT RAW

Helps companies with large fleets who want to make data-driven decisions by providing new insights across the entire organization and by monitoring fleet performance proactively and at scale.

	View Powered by Trackunit Raw	Collect Powered by Trackunit Raw	Insight Powered by Trackunit Raw
Software			
Platform	✓	✓	✓
Fleet management	✓	✓	✓
Digital workflows	—	Basic	Pro
Services optimization	—	Basic	Pro
Machine analytics	—	Basic	Pro

Add ons			
Trackunit Spot	✓	✓	✓
Trackunit Dual ID	—	✓	✓
Trackunit Kin	—	Support Kin tags	Support Kin tags Supports 3rd party tags and tools

Service Level Agreements			
Community SLA	✓	✓	✓
Priority SLA	—	Add-on	Add-on
Enterprise SLA	—	Add-on	Add-on

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Software				
Platform	Reduce the added cost, complexity and security risks of running multiple solutions and bring all of your important machine data into one platform.	✓	✓	✓
Fleet Management	Manage your fleet better by knowing where your machines are, what they are doing and if they are up for service.	✓	✓	✓
Digital Workflows	Empower your team to do more by transforming manual and paper-based daily tasks to smart digital workflows.	—	Basic	Pro
Services Optimization	Get rid of unnecessary costs and customer complaints by using data to maintain and repair your machines at the right time at the right place.	—	Basic	Pro
Machine Analytics	Unlock higher productivity by discovering and sharing valuable insights from a powerful suite of purpose-built visualizations and notifications.	—	Basic	Pro

Add ons				
Trackunit Spot	IoT device that collects basic data points from non-powered equipment.	✓	✓	✓
Trackunit Dual ID	IoT device that enables full access control in your machine to prevent unauthorized use.	—	✓	✓
Trackunit Kin	IoT device that locates and tracks utilization of your non-powered assets. It sends data via the novel Trackunit Raw telematics network into your favorite applications.	—	Supports Kin tags	Supports Kin tags Supports 3rd party tags and tools

Service Level Agreements				
Community SLA	Standard service level agreement. No uptime guarantee.	✓	✓	✓
Priority SLA	Service level agreement with guaranteed resolution time and 99% guaranteed uptime.	—	Add-on	Add-on
Premium SLA	Highest service level agreement with 99.8% guaranteed uptime, resolution time, response time, penalties, incident reports, etc.	—	Add-on	Add-on

Explore features

10 critical use-cases to get your business ready for eliminating downtime.

Feature	Description	View	Collect	Insight
Locate your machines at any time				
Map	The fast and easy overview of the location of your machines.	✓	✓	✓
Zones	Get notified when your machine leaves or enters a predetermined zone.	✓	✓	✓
Search	Use the search field at the top of every page to search for a specific machine. Upon starting to type, you will see instant suggestions to complete the search.	✓	✓	✓
Route on map	Follow the detailed route of your machine.	—	✓	✓

Know what your machines are doing				
Live status	Fast access to key information about your machine such as engine hours and upcoming services.	✓	✓	✓
Utilization	Instant overview of when and how your machines are being used. Dive into historical data and take action to reduce idle times.	—	✓	✓
Reports	Real-time configurable reports to understand when, how long and how often your machines are used. A report is a list of records that meet the criteria you define visualized in PDF, CSV or Excel.	—	✓	✓

Protect your machines from theft				
Geofence	Set up alarms based on geofence, and get notified when the machine moves away from its current position.	✓	✓	✓
Theft alarms	Get notified if your machine is being moved outside its daily work schedule.	✓	✓	✓
Access control	Prevent your machines from being started by unauthorized operators.	—	✓	✓

Monitor machine health				
Alarms	Stay in the know by setting up alarms by zone, movement, temperature, location, analogue input states, or battery voltage.	✓	✓	✓
Attention list	Keep a watch over all machine activities and spotlight your machines in need of immediate care.	—	✓	✓

Digitize your daily tasks				
Chat	Keep a direct and secure line of communication between the operator, service technician, and site admin.	—	✓	✓
Report issues	Digital reporting of machine issues empowers your team to collaborate seamlessly between jobsite and office.	—	✓	✓
Exception tile	A powerful dashboard that allows users to quickly identify machines that violate specific contract criteria such as weekend usage.	—	—	✓

Rightsize your fleet				
Fleet list	The complete overview of your fleet including machine details, machine state, activity, location. Select your preferred values to customize your fleet list view.	✓	✓	✓
Inventory tile	Dashboard that gives you an easy-to-grasp overview of the machines in your fleet. Use this dashboard to rightsize your fleet and monitor the quality of your data assets.	—	—	✓
Downtime index	Dashboard that gives you a holistic overview of the COVID-19 impact on the construction industry.	—	—	✓

Feature	Description	View	Collect	Insight
Service your machines better				
Service scheduling	Set up your service schedules either by distance, hours or by a fixed time period.	—	✓	✓
Prechecks	Perform regular digital machine inspections to ensure machine reliability.	—	✓	✓
Mobile application	Mobile application that is used by field technicians to excel at both planned and unplanned service activities.	—	✓	✓
Specification	Service your fleet effectively with easy access to your machines' technical data - centralized and always updated.	—	- Driveline specifications - Machine images	- Unlimited specifications - Machine images - Technical data sheets - Manuals

Diagnose machine issues faster				
Event log	Get a complete historic overview of all machine events, like machine faults or failed pre-checks.	—	- Last year's events	- All events
Machine insights	Dig into harmonized machine data from any source to pinpoint deviations and the root cause of any machine issue.	—	- Latest value - 24 hours graph	- All values - Unlimited graphing - Comparison of up to 4 Machine Insights - Data export
Remote diagnostics	Retrieve diagnostics information remotely from your machines to get a complete overview of the health of your entire fleet. With machine fault codes flowing directly to the Attention List you can take action and decrease downtime.	—	✓	✓
Fault code notifications	Notify people both inside and outside of your organization if your machine starts sending critical fault codes that might result in a breakdown.	—	—	✓

Connect telematics data to any application				
ISO API	Secure and reliable API that is built from the newest ISO 15143-3 standard. Export up to 20 data points that updates every 15 minutes. Use this API as a foundation for basic data integrations into third-party applications.	—	✓	✓
Streaming API	For the data-driven organization that needs all machine data at full time resolution to power applications and integrations. The API uses the newest cloud technologies to provide access to all the data you need.	—	—	Available for purchase

Improve data and access security				
Penetration testing	We use numerous systems and services to perform regular, automated tests, looking for the most common security vulnerabilities.	✓	✓	✓
Single Sign-On (SSO)	With Single Sign-On, users can log in using your existing company credentials, without requiring a separate Trackunit login.	—	—	Available for purchase